

Login

Select Facility ▼

Username

Password

Show Password

Login

If interested, you can use these credentials to log in

Select 'Demonstration Facility'

Username: demo

Password: SoriseDemo12*

<https://ticketing-system-37987094327.us-east1.run.app/>

Overview

Tickets

Service Call Log

Assets

Settings



Summary Dashboard

Total Tickets

6

Open Tickets

6

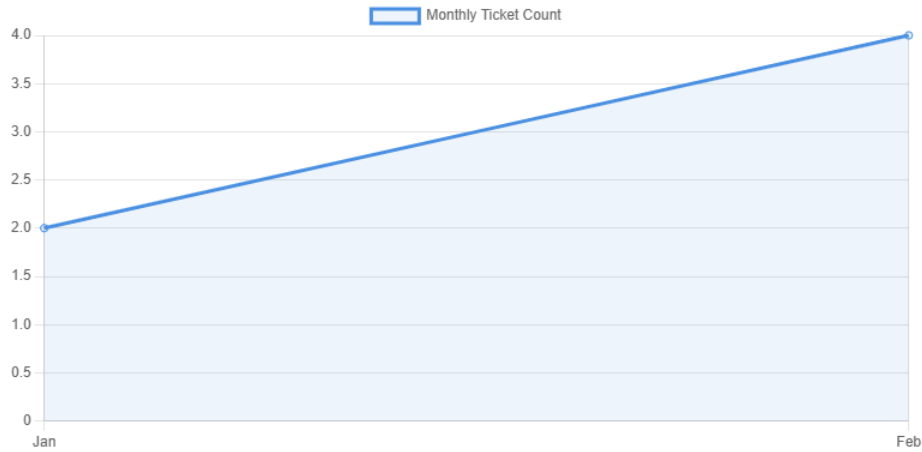
Closed Tickets

0

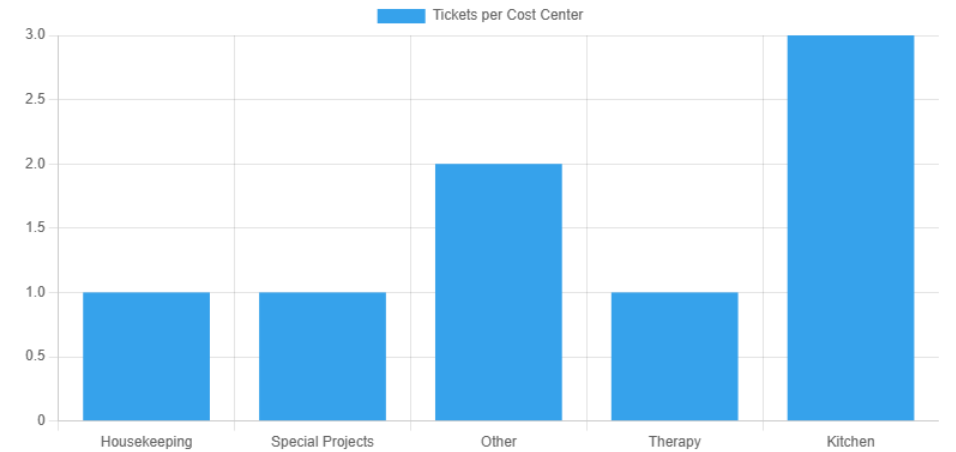
Average Resolution Time

-7.78 days

Monthly Ticket Trend



Cost Center Breakdown



- Overview
- Tickets
- Service Call Log
- Assets
- Settings



All Maintenance Tickets

[Add Ticket](#)[Open Tickets](#)[Deleted Tickets](#)

Ticket 63: Test User
Due Date: 2025-05-22
Ticket Cost: \$6
Time Open: 7 Minute(s)
Status: Open

[View/Add Comments](#)[Log Service Call](#)[Delete](#)

Ticket 62: Test User
Due Date: 2025-05-15
Ticket Cost: \$12
Time Open: 8 Minute(s)
Status: Open

[View/Add Comments](#)[Log Service Call](#)[Delete](#)

Ticket 61: Test User
Due Date: 2025-02-20
Ticket Cost: \$140.33
Time Open: 12 Minute(s)
Status: Open

[View/Add Comments](#)[Log Service Call](#)[Delete](#)

Ticket 60: Test User
Due Date: 2025-02-14
Ticket Cost: \$117.52
Time Open: 54 Minute(s)
Status: Open

[View/Add Comments](#)[Log Service Call](#)[Delete](#)

Ticket 58: test
Due Date: 2025-01-01
Ticket Cost: \$21.89
Time Open: 31 Day(s)
Status: Open

[View/Add Comments](#)[Log Service Call](#)[Delete](#)

Ticket 57: test
Due Date: 2025-01-02
Ticket Cost: \$20
Time Open: 31 Day(s)
Status: Open

[View/Add Comments](#)[Log Service Call](#)[Delete](#)

Overview

Tickets

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Add New Ticket

Assigned User

Test User

Date

02/20/2025

Issue 1

Test Issue 1

Floor Number

2

Room Number

Treatment Room

Charge Center

Therapy

Cost

104.58

Upload Pictures

Choose Files No file chosen

Issue 2

Test Issue 2

Floor Number

5

Room Number

10

Charge Center

Housekeeping

Cost

35.75

Upload Pictures

Choose Files No file chosen

Add Another Issue

Overview

Tickets

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Ticket 61 - open

Assigned to: Test User
Due Date: 2025-02-20
Ticket Open Date: 2025-02-24 20:12
Full Ticket Cost: 140.33
Issue #106:

Test Issue 1

Room Number:

2-Treatment Room

Item Cost:

104.58

No image available

[Edit](#) [Save](#)

Issue #107:

Test Issue 2

Room Number:

5-10

Item Cost:

35.75

No image available

[Edit](#) [Save](#)

[Generate PDF](#)

[Edit Ticket](#)

[Back to Tickets](#)



Asset List

Add Asset

Overview

Tickets

Service Call Log

Assets

Settings

Overview

Tickets

Service Call Log

Assets

Settings



Add New Asset

Asset Name

Manufacturer

Model Name

Stored Location

Department Owner (Charge Center)

Patient Care Equipment Indicator

Equipment Category

Floor Number

Room Number

Install Date

Service Date

Upload Pictures

Submit Asset

Python Code (sample)

```
331 # Logout route
332 @app.route('/logout')
333 > def logout(): ...
338 #!!!LOGIN!!!
339 #Dashboard
340 @app.route('/dashboard')
341 @login_required
342 @admin_required
343 > def dashboard(): ...
411 #Dashboard
412 @app.route('/index')
413 @login_required
414 > def index(): ...
460 #comments
461 @app.route('/comment_ticket/<int:ticket_id>', methods=['GET', 'POST'])
462 @login_required
463 > def comment_ticket(ticket_id): ...
519
520 @app.route('/add_ticket', methods=['GET', 'POST'])
521 @login_required
522 > def add_ticket(): ...
641
642 #!!! list assets
643 @app.route('/asset_index')
644 @login_required
645 > def asset_index(): ...
708
709 #!!! add asset
710 @app.route('/add_asset', methods=['GET', 'POST'])
711 @login_required
712 > def add_asset(): ...
785 #!!! add asset
786
787 #!!! list service calls
788 @app.route('/service_call_index')
789 @login_required
790 > def service_call_index(): ...
839
840 #!!! add service call
841 @app.route('/add_service_call', methods=['GET', 'POST'])
842 @login_required
843 > def add_service_call(): ...
```

```
843 > def add_service_call(): ...
897 #!!! add service call
898
899 @app.route('/get_charge_centers', methods=['GET'])
900 @login_required
901 > def get_charge_centers(): ...
908
909 @app.route('/get_equipment_categories', methods=['GET'])
910 @login_required
911 > def get_equipment_categories(): ...
918
919 @app.route('/get_service_types', methods=['GET'])
920 @login_required
921 > def get_service_types(): ...
928
929 > def generate_signed_url(bucket_name, blob_name, expiration_minutes=60): ...
938
939 @app.route('/ticket/<int:ticket_id>', methods=['GET', 'POST'])
940 @login_required
941 > def view_ticket(ticket_id): ...
1043
1044 @app.route('/update_item/<int:item_id>', methods=['POST'])
1045 > def update_item(item_id): ...
1101
1102 # Generate the PDF with ticket details and dynamic image size
1103 > def generate_pdf(ticket, items, pics): # , image_size ...
1238
1239
1240 @app.route('/edit_ticket/<int:ticket_id>', methods=['GET', 'POST'])
1241 @login_required
1242 > def edit_ticket(ticket_id): ...
1377
1378
1379 # Route to handle printing the ticket
1380 @app.route('/print_ticket/<int:ticket_id>', methods=['GET', 'POST'])
1381 @login_required
1382 > def print_ticket(ticket_id): ...
1466
1467 @app.route('/delete_ticket/<int:ticket_id>', methods=['POST'])
1468 @login_required
1469 @admin_required
1470 > def delete_ticket(ticket_id): ...
1470
```